

## Life under Public Health Alert Level One

The Village will observe rigorously the 'golden rules' of Level One. All staff will be required to stay home if ill and our team will have the same expectation of all visitors to the Village, regardless of which part they are visiting.

Kiwi staunchness is not applicable in these times. Staff with colds or flu-like symptoms will be asked to undertake a test for COVID-19 through their GPs, and we will test residents of our Care Facility who display such symptoms. These tests are available in house so the process should be a reasonably quick one.

All the protocols around hand-washing, sanitising, cough and sneeze etiquettes are now our new normal.

All visitors to the Village are still asked to be vigilant about using the NZ Covid Tracer app. The app's QR code is still displayed on external doors. All arrivals will be asked to sanitise their hands before and after their visits. Masks are optional at Level 1.

The Village will resume all organised events and services such as podiatry. The Day Care programme and wellness activities like Tai Chi and Line Dancing (a new but much-anticipated fun activity) will also re-start, as will bus and van-based group shopping trips. The hairdresser will be able to schedule appointments freely and will be able to accept appointments with people from outside the Village once again. External groups will not be able to book the social centre or come into the chapel until we are at Level 0.

Together we will remain vigilant. We know that in care facilities outbreaks are particularly likely to happen where there are few or no protective measures in place to protect vulnerable residents and staff. Therefore we will do what we can to take care of the vulnerable people who call the Village their home and, of course, our staff.

Thank you all for the quick transition in and out of Level 2. We are all aware that Level One is not Level None and that this could change again at any time.

Kia kaha!