



COVID Protection Framework: Life in the 'Orange' setting

SITUATION AS AT 0001 hrs on Sunday 8 May 2022. **Subject to change, pending official advice.**

We now have only two active cases of COVID-19 in our Care Facility. As a result, we are able to allow limited visiting in our Care Facility from Monday 9 May. Until further notice the facility will be open to visiting between 10am-4pm from Monday to Friday, by appointment only. Each resident can receive one visitor at a time, for up to an hour for each visit.

MOTHER'S DAY - SUNDAY 8 MAY: Three wonderful people - Cecilia, Vicky and Jenny - are volunteering to help us out this Mother's Day. As a result our Care Facility will be open for visits by appointment between 10am-2pm.

While we have active cases of COVID on site all visitors will need to conduct a Rapid Antigen Test (RAT) before entry so please allow an extra 15 minutes for this procedure before your allocated time.

Please note that as we have, or have had, COVID in our facility, visiting is at your own risk.

In the 'Orange' setting of the COVID Protection Framework our Care Facility is ordinarily fully open to visiting by all. However, visiting is still only by appointment, with only two people at a time for one hour at a time. This is in an effort to prevent over-crowding and part of our move towards learning to live with the virus in the wider community. We accept that we cannot keep a lockdown in place for perpetuity so we have to chart a course that protects our most vulnerable residents while enabling everyday life to resume to the greatest extent possible.

That said, when we have cases of COVID-19 in our Care Facility we will lock down for an unspecified period or vary these arrangements in an attempt to contain the spread. This could happen at any time.

Village administration, social and common areas, recreational areas, dining areas, and Care Facility - visitors

- Access to the village administration is through the front reception door only.
- Visitors to our Care Facility should allow enough time before their visit to have a Rapid Antigen Test (RAT) which we will administer in visitors' vehicles. A negative result will be needed for admission to the Care Facility.
- Visitors can be two at a time, staying in the room of our residents only.
- Visitors to our administration, social and common areas, recreational areas and dining areas will have a temperature check instead of a RAT.
- All visitors will need to scan in, sanitise their hands, and make a health declaration.
- All visitors must be fully vaccinated and must provide evidence of this.
- Mask wearing is essential unless an exemption has been obtained.
- We may need to ask you to wear an N95 mask which we will provide if necessary. Please don't be offended if we do so.

Care Facility - visitors

- Please call 09-4070070 to make your appointment.
- Visitors must stay in the resident's room and must please wear masks the whole time.
- People who live in the Village and have a relative in the Care Facility can visit unless they are admitted to hospital or become symptomatic. After that they will not be able to visit the Care Facility until a negative screening test is produced.

Care Facility - residents

- Care Facility residents can walk around the Village grounds and take part in dedicated, vehicle-bound outings.
- The Chapel will be open 9am – 4pm for our Village residents. Chapel Services will not be conducted at this time. Masks must be worn at all times while inside and Protection Framework [guidelines for places of worship](#) must be followed.
- Fully-vaccinated Village Support staff and healthy volunteers will have access to the Care Facility but will need to observe a heightened sanitisation protocol.

Outpatient/medical appointments

- All outpatients and medical appointment services will follow designated protocols.
- Virtual consultations remain an option.

Care services

- Our [hairdressers](#) will be able to cut our Care Facility residents' hair on separate days from their other clients.
- Our [Day Care programme](#) will resume for Kerikeri Retirement Village residents only, on Tuesday and Thursday.
- [Wellness activities](#) like Yoga remain suspended.
- [The Social Centre](#) can be used by village residents.
- Our [Village Support](#) services remain available to all residents, regardless of vaccination status. If Village support staff are caring for an unvaccinated resident they must wear full PPE.

Day trips

Bus day trips for our Care Facility residents will continue to take place. They will stay on the bus and our drivers will wear a mask.

Shopping trips

Bus and van-based shopping trips for village residents can take place but will be restricted to fully- vaccinated residents only.

Independent Living - residents

We request that our Village residents phone reception for any queries or requirements, so you avoid entering the building at all. We can come to you if you need something!

Independent Living - visitors

Our independent living residents are expected to follow all 'Orange Zone' protocols as they apply to the general population.

Social gatherings and events

Outdoor events only, for groups of up to 100 fully-vaccinated people.

Public viewings

Visiting to view our available dwellings in the Village is possible by appointment, with a maximum of one couple per viewing. Physical distancing and sanitising protocols will be observed.

In conclusion...

We're sure everybody now understands the vulnerability of our village residents and will continue to support us as we manage our way through learning to live with the virus. We are extremely conscious of the hardships arising from our need, from time to time, to keep our Care Facility residents apart from their loved ones. That said, we are also highly sensitive to the responsibility we have for protecting the lives of the 66 people who call our Care Facility home. We have seen that in New Zealand over-70s comprise [the greatest percentage \(22%\) of people hospitalised as a result of contacting COVID](#) and [the greatest percentage \(66%\) of deaths where COVID was the underlying cause](#). And we know that it spreads rapidly through aged-care facilities. So, our thanks go to everyone visiting who is coping with our ever-changing visiting and living protocols.