



## COVID Protection Framework: Life in the 'Red' setting

SITUATION AS AT 00:01 hrs on 24 JANUARY 2022. **Subject to change, pending official advice.**

### Village administration, social and common areas, recreational areas, dining areas, and care facility - visitors

- Entrance to our main facility remains through the entrance at our reception.
- Visitors must provide proof of double COVID vaccination in order to gain entry. We will keep a record of all people entering the facility.
- Visitors must also scan in with the NZ COVID Tracer app.
- Visitors' temperatures will be taken and they must sanitise their hands before and after their visits.
- Visitors without exemptions will be required to bring and wear their own masks at all times.
- Visitors must observe physical distancing etiquette.
- If you are unwell or have been in a place of interest then **please do not visit the Village.**

### Care Facility - visitors

- As always, we comply with the guidance from the Ministry of Health and the Northland District Health Board. All restrictions put in place are for the protection of the lovely people who call our Care Facility home.
- There is no limit to the number of visitors a Care Facility resident can have, for now. We will not restrict visitor numbers until there is COVID Omicron in Northland. However, THIS COULD HAPPEN ANY DAY AND AT EXTREMELY SHORT NOTICE.
- We will be checking that all visitors are healthy and have not been in a place of interest.

### Care Facility - residents

- Care Facility residents can walk around the Village grounds and take part in dedicated, vehicle-bound outings.
- The Chapel will be open for services for Village residents. Masks must be worn at all times while inside and Protection Framework [guidelines for places of worship](#) must be followed.
- Fully-vaccinated Village Support staff and healthy volunteers will have access to the Care Facility but will need to observe a heightened sanitisation protocol.

### Care services

- Our hairdresser and podiatrist can operate but must follow [specific designated public health measures](#). Services cannot be delivered to people who are not double-vaccinated.
- The hairdresser will be asked to see customers from the Care Facility on different days to those living elsewhere in the Village. She will be able to accept appointments with people from outside the Village on different days from attending to our Village and Care Facility residents.
- Our Day Care programme is operational and available only to people who are double-vaccinated.
- Wellness activities like Yogalates are operational and available only to people who are double-vaccinated.
- Our Village Support services remain available to all residents, regardless of vaccination status. If Village support staff are caring for an unvaccinated resident they must wear full PPE.

### Outpatient/medical appointments

- All outpatients and medical appointment services will follow designated protocols.
- Virtual consultations remain an option.

### Day trips

Bus day trips can take place but will be restricted to double-vaccinated residents only. They are to stay on the bus and the driver is to wear a mask.

### Shopping trips

Bus and van-based shopping trips for village residents can take place but will be restricted to double-vaccinated residents only.

### Independent Living - residents

Distancing and sanitising procedures are in place for independent living residents wishing to speak with staff in the reception and administration area.

### Independent Living - visitors

Our independent living residents are expected to follow all 'Red Zone' protocols as they apply to the general population. They have been advised that the elderly are particularly vulnerable to COVID-19 and that they should curtail their activities in public places.

### Social gatherings and events

- Indoor and outdoor events for up to 100 people can be held in our common areas, with a My Vaccine Pass requirement. One-metre physical distancing must be observed.
- At any event, when food and drink is being served you must remain seated and separated. You can move around when you are not being served or eating.
- These restrictions apply anywhere within the Village grounds, including the homes of our independent living residents.

### Public viewings

Visiting to view our available dwellings in the Village is possible by appointment, with a maximum of one couple per viewing. Physical distancing and sanitising protocols will be observed.

### **In conclusion...**

We're sure everybody understands now the vulnerability of our village residents and will continue to support us as we manage our way through this next phase. We understand and sympathise with the emotional toll that these restrictions take. And we will always do anything that is possible both within the law and within the spirit of these guidelines to ease this burden for our residents and their loved ones. We encourage families to use email, phone calls and video-call services to maintain contact with their loved ones, both in the Care Facility and in our independent-living accommodation.

Our staff are continuing to work tirelessly to care for our residents; we are so proud of them. Please bear with us for this next period. We will keep you updated as often as we can.