

# Village Times

KERIKERI  
RETIREMENT  
Village

PAGE 1 | JUNE 2018

Hilary Sumpter - Chief Executive



Kia ora, so here we are in the middle of the year already! What a great autumn it's been, my favourite time of year. And just think – it's the shortest day in a few weeks (June 21<sup>st</sup>), and then it's only 3 months until the start of spring.

After celebrating 15 years with our Clinical Manager Jan Bennenbroek in our last newsletter, we are now farewelling her as she makes a well-deserved life change and is heading to Christchurch. Jan is with us until mid-July and the recruitment process for her replacement is underway. Whilst we will miss her very much, we are all very supportive of Jan making this change.

Our Board is changing too; John Baird had his last meeting with us on May 24<sup>th</sup>, after 17 years on the Board. Vicki Douglas has been appointed a Trustee for Presbyterian Support Northern (PSN), after being a board member for three years. We also welcome Angela Sanson to the Board, who is the second PSN appointment. We'll look forward to introducing her to you once she's on board.

One of our electric cars is here, the Kia Soul, which replaces our little old Toyota. The rest got caught up in the 'stink bug' saga, on the ships they were being transported in, but will be here soon. This has delayed the Car Sharing project by about 3 months.

Opportunities to learn to drive the cars will be coming soon.

As for our building progress, we are inching forwards with getting all our consents to start building. We have Resource Consent and we're working with FNDC on the Building Consent. With almost 150 people on our waiting list, we are desperate to support the community with housing opportunities.

Recently I spoke at a Retirement Village Association conference about our Village Support Services that we deliver in our Village. We are very fortunate to have the contract for this service from the Northland District Health Board, which the RVA would like to see rolled out across the country.

This was what I talked about at the Conference, and also how very fortunate we are to have such a fabulous team who work for Village Support. I can't thank you enough for the valuable role you play in supporting our village residents in staying in their own homes.

Winter is basically here, and we've recently had our annual staff flu shots. We offer this to our staff for free, in the hope it helps them stay well and helps our residents stay well. I've had mine – for the first time ever, (I got the flu last year after saying I didn't need a shot!) so I'm looking forward to a healthy winter.

## Village Support Team



Way back in 2010 when we started Village Support we had two staff. Now we employ 19 carers who assist our elderly with cleaning, shopping and other household tasks so that they can continue to live in their family homes.

If you'd like to know more  
about this service visit  
[www.kerikerivillage.co.nz](http://www.kerikerivillage.co.nz)

## Congratulations!

We promote a culture of continuous improvement at the Village and are always encouraging our team to upskill.

Professional Development is important to job satisfaction and staff retention, and ensures that we provide our residents with the highest possible standard of care.

Congratulations to the following team members who have recently achieved further qualifications:

**Angela Lemalu**

Certificate in Cleaning, Level 2

**Bronwyn Pickery**

HCA Certificate in Health & Wellbeing, Level 3

**Cilla Cherrington**

HCA Certificate in Health & Wellbeing, Level 2

**Fred Panapa**

HCA Certificate in Health & Wellbeing, Level 3

**Leanna Jay**

Diploma in Horticulture

**Michelle Ruatoto**

Certificate in Cleaning, Level 3

**Sandra Trafford**

Certificate in Diversional Therapy

**Sophie Bennenbroek**

Certificate in Horticulture, Level 2



▲ Meet Barbara - our newest resident of Tui Wing. Barbara has settled in nicely and particularly loves sunning herself in our secure garden.

## Welcome to ...

Welcome to **Elizabeth McIlhagga** (right) and also to **Selwyn** and **Heather Gubb** and **Maurice Kelly** who were not available for a photograph.

We hope you are enjoying life at the Village.

Welcome also to our two new administration staff:



**Janeen Hamlin**

The Village has always had external accountants, but now we've brought this role in-house.

Janeen, a qualified Accounting Technician and a member of the Chartered Accountants Association of New Zealand, handles all our budgets as well as our monthly Management Reports and annual Financial Reports.

She has a wealth of accounting experience including working as an auditor for six and a half years.

Janeen grew up in Dargaville but moved to Kerikeri after her second child was born.

Janeen has a wide variety of interests including boating, fishing, reading, cooking, travelling, and spending time with friends and family. We think her very busy life is powered by her fondness for good coffee which she says "makes everything better".



**Rochelle Taylor**

You'll find Rochelle answering the phones and greeting visitors in reception as well as assisting with a host of administration tasks.

Rochelle has extensive experience in people centred roles, including 12 years running the St Johns Sick Bay at Kerikeri High School.

Rochelle has lived in Kerikeri since she was 8 and is now raising her own family here. She and her husband have three girls.

Rochelle's idea of a great weekend is watching her daughters play sport, going to the beach or live music concerts with friends, shopping and girls' weekends. As if that's not enough to keep her busy, the family has a cat, four dogs, four goats and lots of cattle and sheep to care for.

One day, when time allows, Rochelle hopes to travel and see more of the world.

## Health & Safety Award

Our management team and Board of Trustees take the health and safety of our workers, residents and visitors very seriously.

We have a Quality & Risk Team that proactively looks for ways to improve our processes and systems and, together with the Board of Trustees, promotes and recognises excellence in health, safety and risk management.

Every 6 months they recognise the person who has best demonstrated an outstanding commitment to safety and/or innovation in Health and Safety with a certificate and a \$100 bonus.

Congratulations to Amanda Millar who recently won the Health & Safety Award for her focus on risk minimisation. The award was presented by Chairman of the Board, Mike Simm.



## Working Smarter!

A recent review revealed room for improvement in how our systems 'speak' to each other.

After considerable research, we installed Time Target to replace the two software programmes that we previously needed to interface with payroll.

Time Target prevents unnecessary duplication of data entry, offers simplified rostering, provides faster and easier leave management, and enables better availability planning so that we can proactively forecast our staffing requirements.

The system is really user friendly and also includes some very useful features like texts for easier communication to staff and GPS enabled technology that allows us to better track where and how our time is spent.



Time Target is just another example of how technology within the village is helping us to free up time so that we can focus on tasks that benefit our residents.



## You're never too old to try something new!



A few months ago, village resident Brian Carter was reading the local paper when he happened across an article saying the local theatre group was looking for people to audition for an upcoming show 'Billy Goes To War.' The musical, which was written and directed by local man David Crew, is about how families were affected by the loss of their young men during the war.

Having never acted before, Brian thought it "might be a bit of a hoot" so went along to audition and was pleased to be given the role of Douggie the Postman. Douggie shares in the excitement as the families in his community get news of their boys overseas but soon becomes burdened by having to deliver the telegrams saying their boys are missing or died in battle.

Rehearsals began in March and towards the end were three days a week, with the play running April

20<sup>th</sup>-22<sup>nd</sup>. Brian says he was "thrown in the deep end in a very big way" but thoroughly enjoyed himself.

Initially he only knew one other person but says his fellow cast members were "so supportive and full of enthusiasm" that he has made many new friends of all ages.

When asked if there were any glitches during performance he admits that he went onstage on opening night without his postman's hat, and that he soon learned that the letters in his mail bag had to be in exactly the right order to provide the right cues for the scene where all the mothers are awaiting their mail.

Highlights included hearing one lady sing "who had the voice of an angel" and seeing the younger boys in the cast "learn to work as a team". He says that he had such a good time he really didn't want the season to end.

Brian doesn't remember much about World War 1 except that his Dad didn't go because he had flat feet. He also recalls being in the kitchen when his Mum gave the grocery delivery boy her coupons.

He says the play taught him a lot about the loss and suffering of the men who went to war and their families, and he now feels that he has a duty to attend the Dawn Parade on Anzac Day.

When asked what he will do with all his spare time now that rehearsals are over, Brian says he'll get back to his piano lessons, his bridge lessons and going to the gym. He'll also get back into his off road 4 wheel driving and is looking forward to using his new fishing drone. He will also be keeping a close eye on the paper to see when they are auditioning for the next show.

## Farewell to Jan Bennenbroek

after 15 years of loyal and caring service. You will be missed!





## Kids Day!

During the school holidays we invited 10 children to spend the day with us and enjoy lots of fun activities with the residents.

Our residents took them on a rock hunt around the village gardens, helped them paint pet rocks, taught them croquet and how to plant annuals, plus there were lots of board games and a movie.

It was so successful we plan to host another Kids Day in the future.





## A visit to the Jack Morgan Museum

Jack Morgan was born in 1916 and lived his whole life in the Hukerenui area.

His passion for collecting memorabilia from the early pioneering days began about 35 years ago and, amongst other

things, his display includes stationary motors, farming, forestry and household equipment as well as Maori artefacts.

Mr Morgan gifted his collection to the community in 2008 and it is now housed in a purpose built

museum adjacent to the historic Hukerenui Hotel, about 30 km north of Whangarei.

After a very enjoyable tour we popped in to the Towai Tavern for lunch on our way home.

## Fashion Show



We had a very successful fashion show with Margaret Kingston, Margaret Lonie, Janet Pickavance, Karen Hawtin and Monica Boyd strutting their stuff in this season's fashions from I-Style, the new ladies wear shop in town.

The show, which was compered by shop owner Sally Stanton, was attended by around 35 ladies from Oakridge, the community and the Village.

The event turned into quite a social afternoon with many staying on to reminisce about past fashions over a glass of wine.



## IT Ninjas

It's a well-known fact that when you want something sorted on your phone, tablet or computer it's best to get a teenager on the job.

Luckily for us, we have some students from Kerikeri High School coming in from 3.30pm on the first Thursday of each month to help our residents get to grips with their devices.

If you'd like to come along for some free advice or training, call reception on 407 0070 and they'll book you in.



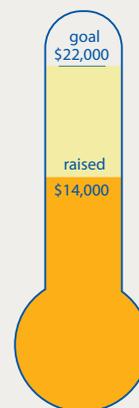
Some of our Care Facility residents celebrated special milestone birthdays recently.

Best wishes to **Ellen Bosher** who turned 85 years old on April 04<sup>th</sup> and **Judith Donald** who was 90 on May 13<sup>th</sup>.

## Fundraising Update

We have been fundraising for some months now for a Sensory Chair for the residents of our Tui wing.

The chair has been specially designed to help soothe people with dementia when they are feeling unsettled and some of the many options include gently rocking the user and playing music chosen by, or for, the user.



At \$22,000 it's not cheap but we are nearly two thirds of the way there.

**All contributions gratefully received.**  
You can donate online at  
[www.kerikerivillage.co.nz/donations/make-a-donation](http://www.kerikerivillage.co.nz/donations/make-a-donation).

## DIARY DATES

### COMMUNITY DINNER

**Tue 5<sup>th</sup> June | 5.30pm**

In the Social Centre.

### ART EXHIBITION

**Sat 8<sup>th</sup> & Sun 9<sup>th</sup> June**

Art Exhibition of the Kerikeri Village Art Group. This includes a wine and cheese on the Saturday at 4pm in the Social Centre. The Art will be available for purchase with proceeds to benefit the Village.

### SPEAKER - HARLEY ALEXANDER

**Tue 15<sup>th</sup> June | 10am**

Making your own documentary.  
In the Social Centre.

### CONCERT

**Fri 22<sup>nd</sup> June | 2pm**

Glynn Tucker as Neil Diamond at 2pm in the Social Centre.

### COMMUNITY DINNER

**Tue 3<sup>rd</sup> July | 5.30pm**

In the Social Centre.